

ZERO TOLERANCE



We are committed to making sure our services are a safe and respectful environment for everyone.

WHAT DOES ZERO TOLERANCE MEAN?

It means we will not accept any behaviour that puts you or others at risk, or creates an unsafe environment. Breaking these rules can lead to enforcement action, including loss of accommodation and access to our services.

The following are not allowed in our services or immediate locality:

-  **ILLEGAL SUBSTANCE ABUSE**
-  **DRUG DEALING**
-  **OFFENSIVE WEAPONS / SHARPS**
-  **CRIMINAL DAMAGE**
-  **EXPLOITATION**
-  **VERBAL, PHYSICAL, RACIAL, OR HOMOPHOBIC ABUSE OR VIOLENCE**
(towards staff, customers, or visitors)

**WE TAKE THESE RULES SERIOUSLY TO PROTECT
EVERYONE'S SAFETY AND WELLBEING.**

